



AI Master Scheduling for Schools

Subprocessor List

Third-Party Data Processors

SUBPROCESSOR LIST

This Subprocessor List identifies third-party entities ("Subprocessors") that nOS engages to process School or Student Data in connection with the Service. All Subprocessors are contractually required to maintain data-protection standards at least as protective as those in nOS's Data Processing Agreement. This list is maintained on a rolling basis and was last reviewed as of the effective date. Schools may request an updated copy at any time by contacting bennettmiller@nosplanner.com.

1. CURRENT SUBPROCESSORS

Subprocessor	Service Provided	Data Processed	Location	Privacy Notice
Vercel Inc.	Application hosting & serverless compute	All Service data in transit through hosting	United States	vercel.com/legal/privacy-policy
Neon Inc.	PostgreSQL database hosting	All Service data, including Student Data, at rest	United States	neon.tech/privacy
Anthropic PBC	AI language-model API (Claude) powering optional in-app AI features	Prompts submitted by Authorized Users, which may include student names and schedule/roster context	United States	anthropic.com/legal/privacy
Google LLC (Google Workspace)	Transactional & administrative email delivery (SMTP)	School administrator names and email addresses	United States	policies.google.com/privacy
Functional Software, Inc. (Sentry)	Application error monitoring (enabled only when configured)	Diagnostic/telemetry data that may incidentally include identifiers	United States	sentry.io/privacy
Stripe, Inc.	Billing & payment processing	School billing-contact and payment information (no Student Data)	United States	stripe.com/privacy
Namecheap, Inc.	Domain registration	No School or Student Data	United States	namecheap.com/legal/general/privacy-policy

2. AI SUBPROCESSOR — SPECIFIC DISCLOSURES

nOS uses Anthropic's Claude models via the Anthropic API to power optional in-app AI features (the "AI Assistant"). When an Authorized User invokes an AI feature, the prompt — which may include limited Student Data such as student names and schedule/roster context — is transmitted to Anthropic solely to generate a response for that user.

Anthropic processes this data under its commercial terms and Data Processing Addendum. Under those terms, nOS's API inputs and outputs are **not used to train Anthropic's models** and are subject to limited retention (generally deletion within thirty (30) days, or zero retention where enabled). nOS does not use Student Data to train any general-purpose AI model.

3. STUDENT INFORMATION SYSTEM (SIS) INTEGRATIONS

At the School's direction, the Service can exchange data with the School's own Student Information System (for example PowerSchool, Blackbaud, Aeries, Veracross, or a comparable platform) using credentials supplied by the School. These SIS platforms are operated by the School or its own vendors and are **not engaged by nOS as subprocessors**; nOS accesses them solely as directed by the School to import or export the School's data. SIS credentials supplied to nOS are encrypted at rest using AES-256-GCM.

4. SUBPROCESSOR OBLIGATIONS

Each Subprocessor is required to: process data only for the purposes directed by nOS; implement appropriate technical and organizational security measures; maintain confidentiality; not engage further sub-processors without nOS's approval; comply with applicable data-protection laws; and promptly notify nOS of any security incident involving nOS data.

5. SCHOOL OBJECTION PROCESS

If nOS intends to add a new Subprocessor that processes Student Data, nOS will provide at least thirty (30) days' advance notice by email or in-platform notification. A School with a legitimate objection must notify nOS in writing within the notice period; the parties will work in good faith to resolve it, and if resolution is not possible the School may terminate the affected Order Form without penalty as set out in the DPA.

6. UPDATES TO THIS LIST

The current version of this list is available on request at bennettmiller@nosplanner.com. This list was last reviewed as of the effective date shown on the cover page.